Q. Further to response to Request for Information PUB-NLH-175, Attachment 1: 1 2 PUB-NLH-175, Attachment 1 shows no addition of home based FTEs to the Human Resources department of Nalcor or any of its affiliates since 2010 and none 3 forecasted for 2013 to 2015. 4 5 Please explain how Nalcor/Hydro deploys its Human Resources staff to manage the 6 requirements of Nalcor and its affiliates. In the response, please include how 7 Nalcor/Hydro deploys Nalcor employees vs Hydro employees. For example, how has Hydro/Nalcor managed the requirement to recruit and hire for the Muskrat Falls 8 9 project in recent years? 10 11 12 A. Nalcor Energy operates in a matrix structure with shared resources throughout its 13 system of operations. PUB-NLH-175 outlines the employee FTEs within Human 14 Resources, Corporate Services, who provide support to regulated Hydro and 15 therefore charge time to Hydro. [] 16 17 Most positions in the Human Resources department are in Hydro based on the type and amount of work that can be associated with Hydro (see PUB-NLH-173). As 18 19 part of shared services, time is allocated to other lines of business based on an 20 administration fee, as described in Exhibit 8. A few positions within the department 21 are more appropriately based in Nalcor given that the demand for support and 22 service is primarily for, and on behalf of, all lines of business (see PUB-NLH-175). 23 For those positions, time is directly charged to the appropriate line of business. 24 25 Larger lines of business, such as the Lower Churchill Project (LCP) and Churchill Falls 26 Co. Limited have Human Resources personnel within their respective line of 27 business. The recruitment activity in these companies is directly administered

NP-NLH-210 (Revision 1, Dec 9-14) 2013 NLH General Rate Application

Page 2 of 2
within the line of business. The majority of employment requirements for LCP are
arranged through LCP's human resource personnel. Human Resources, Corporate
Services provides direction on policy issues and coordinates external job
advertisements to ensure consistency. Otherwise, HR activity within these larger
lines of business relating to labour relations and recruitment is largely independent
of Corporate Services.
PUB-NLH-175, reflects an additional FTE for Nalcor-based Corporate Service Human
Resources in the later part of 2013 and early 2014. The position of Senior Human
Resources/Labour Relations Consultant was added in late 2013 as an alternative to
a third party contract to provide support to Churchill Falls Corporation and Hydro
related to the negotiation of five expiring collective agreements. Work performed
for Hydro was charged directly to Hydro as per intercorporate transaction
guidelines outlined in Exhibit 8.